# AVIS  Sabre

# Booking Avis through Sabre

### Avis is a Source participant

## Enter Name

Always make sure you have the passenger name in the PNR field first e.g. Mr. D Harris.
*This will already be entered if booking after or between flight segments.*

**-HARRIS/D MR**

## Direct Sell – Without a flight segment

To sell a Corporate Discount or Contract rate

**ØCARZINN1CDG12APR-14APR/EDMN/ARR-Ø9ØØ/RET-Ø9ØØ/CD-A234567**

To sell a specific rate use the appropriate rate code e.g. Founders Club

**ØCARZINN1LHR16MAR-19MAR/IDMR/ARR-Ø9ØØ-BA662/RET-Ø9ØØ/RC-SDI**

## Direct Sell – After a flight segment

The computer will read pick-up airport, date and time of arrival from the flight segment specified, in this example segment 1. The return date and time must be entered. To sell a Corporate Discount or Contract rate.

**ØCARZIECMN1/21JUN/RET-Ø9ØØ/CD-1234567**

To sell a specific rate use the appropriate rate code e.g. Founders Club, for Avis founder

**ØCARZIIDMN1/21JUN/RET-Ø9ØØ/ID-123456/RC-SDI**

To enter a car quote

**CQZILHR/Ø1JUN-Ø2JUN/12ØØ-12ØØ**

To sell from a car quote

**ØC line number/option field    e.g. ØC1/ID-123456/SI-req red car**

| | |
|---|---|
| Car quote with flight segments | **CQ1/2ZI** |
| Car quote without flight segments | **CQZILHR/Ø1MAR-Ø2MAR/9A-9A** |

## Rules – Always check

| | |
|---|---|
| To obtain rules use the appropriate line number e.g. 1 | **CQ*R1** |
| Return to Car Availability Display | **CQ*** |

## Book from Rate Display

| | |
|---|---|
| e.g. Line 1 – *This booking line can continue with additional optional information* | **ØC1** |

## General information

| | |
|---|---|
| Display corporate policy | **CP*ZICORP** |
| Display location policy e.g. LHR | **CQLZILHR** |
| Display vehicles available at a specific location e.g. CDG | **CP*ZICDG/M** |
| Display Avis location detail from CQ display | **CQ*P** |
| Display specific keywords in location policy e.g. MAD | **CP*ZIMAD/HOURS/TAX** |

## General information

| | |
|---|---|
| General information index | **Y/CAR/QZI/EUROPE** |
| Information on Downtown (non-airport) locations | **Y/CAR/QZI/P911** |
| Partner Plus | **Y/CAR/QZI/P920** |

## Optional entries

| | | |
|---|---|---|
| **/CD-** | Corporate discount number | **/CD-1234567** |
| **/ID-** | Avis 'Wizard' number | **/ID-123456** |
| **/PUP-** | Pick up point location code | **/PUP-LONCØ1** |
| **/DO-** | Drop off location code | **/DO-LONCØ1** |
| **/RC-** | Rate code | **/RC-SDI** |
| **/SQ-** | Special equipment | **/SQ-PHN** |
| **/FT-** | Frequent traveller number | **/FT-BA12345678** |
| **/BS-** | Booking source IATA, AAN or TIDS number | **/BS-912ØØØØØ** |
| **/G-** | Payment | **/GVI1235678912345EXP Ø4 Ø2-SURNAME** |
| **/SI-** | Supplementary information only | **/SI-**(up to 25 characters maximum) |

## Downtown Locations and One Way Rentals

| | | |
|---|---|---|
| To obtain the Downtown location codes enter | | |
| *– example given will provide downtown locations for London* | | **CQLZILON** |
| To reserve from the list of locations provided use the direct sell entry | | |
| followed by . . . | Pick-up point | **/PUP-LONCØ1** |
| or . . . | Drop-off point | **/DO-LONCØ1** |

e.g. **CØCARZINN1LHR15AUG-19AUG/EDMN/PUP-LONCØ1/ARR-Ø9ØØ/RET-Ø9ØØ**

To sell from a CQL display **ØC** line number **/15AUG-15AUG/EDMN/ARR-Ø9ØØ/RET-Ø9ØØ**

## Car modification

| | |
|---|---|
| The action code for a car segment modification is | **CM** |
| Add the segment number / optional field change | |
| *e.g. to add supplementary information* | **CM2/SI-REQ RED CAR** |
| Modification codes are | |

| | | | | |
|---|---|---|---|---|
| **/ID-** | Express Preferred | **/ARR-** | Arrival time |
| **/CD-** | Avis Worldwide discount number | **/RET-** | Return time |
| **/SQ-** | Special equipment | **/SI-** | Supplementary information |
| **/FT-** | Frequent traveller number | | |

| | |
|---|---|
| To modify car quote, to change car type | **CQ*/ICAR** |
| To modify car quote, to change location | **CQ*/EDI** |

# Booking the right Avis vehicle

## ACRISS vehicle classification

Vehicles are classified by a four letter code to describe their size/**class,** vehicle **type, transmission** type and whether the vehicle has **air-conditioning** or not.

| Class | | Type | | Transmission | | Air-Conditioning | |
|---|---|---|---|---|---|---|---|
| **M** | Mini | **C** | 2/4 door car | **A** | Automatic | **R** | Yes |
| **E** | Economy | **B** | 2 door car | **M** | Manual | **N** | No |
| **C** | Compact | **D** | 4 door car | | | | |
| **I** | Intermediate | **W** | Wagon (estate) | | | | |
| **S** | Standard | **V** | Van (passenger) | | | | |
| **F** | Fullsize | **L** | Limousine | | | | |
| **P** | Premium | **S** | Sports | | | | |
| **L** | Luxury | **T** | Convertible | | | | |
| **X** | Special | **F** | 4-wheel drive | | | | |
| | | **P** | Pick-up | | | | |
| | | **X** | Special | | | | |
| | | **K** | Van (cargo) | | | | |

### Some examples

| Class | | Example | People | Luggage | Doors |
|---|---|---|---|---|---|
| **E** | Economy | Opel Corsa 1.2 **ECMN** | 4 | 2 | 3 |
| **C** | Compact | Opel Astra 1.4 **CDMR** | 5 | 4 | 5 |
| **I** | Intermediate | Renault Laguna 1.8 **IDMR** | 5 | 3 | 4 |
| **S** | Standard | Audi Avant 2.0 **SWMR** | 5 | 3 | 5 |
| **F** | Fullsize | Renault Espace 2.2 **FVMR** | 7 | 3 | 5 |
| **P** | Premium | Opel Omega Elite 3.0 **PDMN** | 5 | 3 | 4 |
| **L** | Luxury | Mercedes CLK230 Conv **LTAR** | 4 | 3 | 2 |

# Some facts you might not have known about Avis

- Avis has seamless connectivity with Sabre for on-line, real-time reservations
- Avis has been the market leader in Europe since 1973
- Market leader in Europe, Africa, Middle East and Asia
- Avis is the second largest general use car rental business in the world
- Avis has approximately 5,000 locations worldwide
- Approximately 25 million rentals per year worldwide, that's 4 rentals every 5 seconds
- Locations in over 170 countries worldwide
- Avis has over 70 travel related partners worldwide
- On average Avis has approximately 300,000 vehicles on our worldwide fleet
- Nearly new vehicles, on average we keep our vehicles for just over 6 months
- At European airports 1 in 4 customers choose to rent with Avis
- Our European business customers include 75% of the top 500 companies

# Quick reference to some Avis and car rental 'jargon'

AAN  Avis Assigned Number *– for non-ABTA agents*

ACRISS  Association of Car Rental Industry Systems Standards *(for European Car Rental Companies)*

ALI  Additional Liability Insurance *(USA only) – Motor liability cover up to US$ 1 million for third parties, including passengers*

AWD  Avis Worldwide Discount number *– an Avis code which provides a customer or group of customers access to Avis special rates*

CDW  Collision Damage Waiver *– Covers accidental damage to the vehicle*

Express Preferred  Avis' speed of service programme

FlyDrive  Airline and Car rental package, programme or product

FTN  Frequent Traveller Number *– reference number or code for Frequent Traveller Programme*

FTP  Frequent Traveller Programme

GDS  Global Distribution Systems *– Global reservations systems for the travel industry e.g. Sabre*

PAI  Personal Accident Insurance *– Covers death or injury to driver and passengers while with the vehicle*

T&M  Time and Mileage *– relating to a car rental, duration and mileage covered*

TMI  Time, Mileage and Insurances

TID  Travel Industry Designator *– alternative to an IATA number*

TP  Theft Protection *(Europe & Africa only) – Covers loss or damage to the vehicle caused by theft*

VIPCO  VIP Company *– relates to Company or Business account or special rate*

VLF  Vehicle License Fee *– Local Government tax applicable in some countries as a rental registration fee*

**AVIS**®

*We try harder.*