

AVIS Preferred

The quickest and easiest way to rent your car.



Sign-up for free inside.



Avis recommends Opel cars

AVIS

We try harder.

It's quick and easy to use.

Simply call us and tell when and where you want to pick-up and return your car, and we'll do the rest.

- From Belgium: 070 223 002
- From Luxembourg: 800 296 14

When we send your new card, we will enclose two special offers as a welcome to Avis Preferred.

To complete this form you only need:

- Your driving licence
- Your credit card details

You'll need to decide:

- The type of car you typically want to rent
- Your coverage/insurance requirements

You will then need:

- To provide your payment details and sign the authorisation

Please return this form to:

Avis / CDB Department
Rue Colonel Bourg 107
1140 Bruxelles
Belgium

Your Avis Preferred Service Level

When you sign below you are signing up to the fastest way to rent a car. Once you sign up to the Avis Preferred Rental Terms and Conditions (which we will send with your membership card) you will never have to sign a rental agreement again. Just go to an Avis Preferred counter, get your keys, and go. At some locations you can bypass the counter and go straight to your car.

However, if you would like to sign a new rental agreement each time you rent, and do not want access to the 'bypass the counter' service and other future speed-of-service benefits, then please tick here. Please note this may result in a reduced speed of service.

Acceptance of Terms & Declaration

I acknowledge that I have read and accepted the Enrolment Terms and Conditions printed overleaf. I acknowledge that all Avis Preferred rentals will be subject to the Avis Preferred Rental Terms and Conditions, which Avis will send to me with my Avis Preferred membership card. I agree to read the Avis Preferred Rental Terms and Conditions and agree that signing my membership card will constitute my acceptance of those Terms and Conditions for all Avis Preferred rentals.

I hereby authorise Avis to charge all costs arising from my Avis Preferred vehicle rentals to the central billing account or charge/credit card nominated herein. I agree to the use of my personal data in accordance with clause 9 of the Enrolment Terms and Conditions overleaf, and consent to the transfer of my personal information to companies that operate as part of the Avis Rent A Car System (located inside and outside Europe) for transaction processing purposes.

Declaration: I confirm that the information I have entered above is true and accurate. I undertake to notify Avis of any changes to this information, either in writing to the address provided within this leaflet, or by updating my personal profile at www.avis.be or www.avis.lu.

Signature _____

Date _____



Rent the Avis Preferred way.

Wouldn't it be great if your car was waiting for you when you arrived, all ready to go? And wouldn't it be great if you didn't have to queue to pick it up? Or repeat your details again each time you rented? We've tried harder once again and have brought you Avis Preferred – the quickest and easiest way to rent your car.

As a member of Avis Preferred, all you will need to do is show us your driving licence, collect your keys, and go. At some locations your keys will even be waiting for you in your car. No fuss, no forms, no membership charge.

To become an Avis Preferred member, simply fill-in the membership form attached and we'll send your Avis Preferred membership card straight away.

For more information on Avis Preferred and the latest Avis Preferred service locations, please visit www.avis.be or www.avis.lu.

One card, many benefits.

By signing up to free membership of Avis Preferred, you will enjoy a range of exclusive benefits.

1. Most Avis locations will offer you:

- Pre-prepared paperwork
- Priority Avis Preferred counters
- No signature required, just show your driving licence
- Cars parked in most convenient spaces

2. Some locations also offer you:

- Dedicated cabin in the car park
- Keys waiting in your car so you can bypass the rental counter

3. Priority status for all Preferred customers:

- Priority customer service
- Dedicated reservation line
- No need to repeat details at reservation or pick up

We are continually expanding the number of locations that offer Avis Preferred, and looking for new ways to deliver an ever faster service.



If you want to join Avis Preferred, but prefer to sign a rental agreement each time you rent, let us know on the membership form. This choice, however, may result in a reduced speed of service.

Avis Preferred Enrolment Terms and Conditions

By signing the Membership Form, you acknowledge and agree to be bound by the following Terms and Conditions:

Definitions

- "Avis" means Avis Rent A Car Ltd.
- "Avis Licensee" means the company operating the Avis Rent A Car System in the location in which you take possession of a rental vehicle.
- "Avis Preferred Rental Agreement" means a separate rental agreement between you and an Avis Licensee, which incorporates the Avis Preferred Rental Terms and Conditions.
- "Avis Preferred Rental Terms and Conditions" means the terms and conditions that Avis will send you with your membership card.
- "Membership Form" means the application form on the reverse of these terms and conditions.
- "you" and "your" refer to the person whose name is entered in the Membership Form.

Your Avis Preferred membership

- 1 On acceptance by Avis of your Membership Form these Terms and Conditions shall apply to your membership of Avis Preferred. These Terms and Conditions will be governed by and construed in accordance with the laws of Belgium & Luxembourg, and you hereby submit to the exclusive jurisdiction of the Belgian & Luxembourg courts.
- 2 If Avis accepts you as a member of Avis Preferred, Avis will send you an Avis Preferred membership card, along with the Avis Preferred Rental Terms and Conditions. You acknowledge and agree that you will read those terms and conditions, and that you signing the back of your membership card will signify your acceptance to the Avis Preferred Rental Terms and Conditions.

Your Avis Preferred rentals

- 3 Each time an Avis Licensee gives you possession of a vehicle that you have booked as an Avis Preferred rental, you will automatically enter into an Avis Preferred Rental Agreement with that Avis Licensee (which will be subject to the laws of the country in which you receive the Vehicle), without having to physically sign a rental agreement. Each Avis Preferred Rental Agreement will incorporate the Avis Preferred Rental Terms and Conditions (as amended from time to time).
- 4 The locations where Avis Preferred is available may change from time to time without notice. You may obtain a current list of the specific Avis locations participating in the programme at www.avis.be or www.avis.lu. You will be required to follow standard Avis rental procedures at locations not offering Avis Preferred at the time of rental.

E-Billing

- 5(a) Unless you have requested not to be invoiced electronically, Avis Licensees may issue invoices in respect of any Avis Preferred Rental Agreement electronically or otherwise, and you hereby agree to receive and pay such invoices.
- (b) Avis Licensees may, at their option and on notice to you, decide to cease issuing electronic invoices or vary any aspect of the electronic invoices to be issued and the method of delivery. The current practice of Avis Licensees at the date of these Terms and Conditions is to issue invoices electronically by sending invoices to your email address as specified in the Membership Form or as subsequently notified by you. Electronic invoices will be paid at the conclusion of the relevant rental.
- (c) Where an electronic invoice is provided in respect of a particular rental, no paper invoice will be provided.
- (d) You will be responsible for verifying all electronic invoices in accordance with the instructions provided with each invoice.

Your details

- 6 You represent and warrant that the information provided by you on the Membership Form is true, accurate and complete, and undertake to notify Avis of any changes to any of that information, including any changes relating to your driving licence or credit, debit or charge card details. You may notify Avis of any changes by updating your personal profile on the Avis website. If at any time any such information is not

true, accurate or complete in any respect Avis may immediately terminate your membership of Avis Preferred with or without notice and/or any Avis Licensee may immediately terminate any Avis Preferred Rental Agreement with or without notice. You further agree to indemnify and hold Avis and all Avis Licensees harmless from any loss, liability or expense arising out of any failure to so maintain the truth, accuracy or completeness of such information.

- 7 You agree to keep secure your Avis Preferred Customer Number and password, and the email account specified on the Membership Form or subsequently updated by you.
- 8 You acknowledge that a relatively low level of authentication, based on your email address and Customer Number (if any), is required in order to sign up to Avis Preferred, and to make rental reservations in your name. Such a level of authentication carries with it the risk that your identity may be used fraudulently by third parties should they gain access to your email account, Customer Number and/or password. This may result in your credit card being used fraudulently to make rental reservations.

Data Protection

- 9(a) Avis and Avis Licensees may from time to time send you promotional materials setting out details of Avis services and offers from other companies which Avis believes may be of interest unless you have opted not to be contacted in this way. Any such promotional materials will be sent by Avis or Avis Licensees. Avis will never release your personal details for marketing purposes to any company that is not a member of the Avis Rent A Car System.
- (b) Avis maintains a record of your personal information to assist in the operation of our business. We operate as part of the Avis Rent A Car System and from time to time we may share the information provided with other companies (located inside and outside Europe) within the system for transaction processing purposes.
- (c) Avis will maintain electronic records of all rental agreements and other transactions that you enter into with Avis.
- (d) You have the right to access your personal information, to ask for its rectification and to object (at any time without cost) to the use of personal information for direct marketing purposes. For details on how to do any of these things, please refer to our privacy policy at www.avis.co.uk
- (e) Avis may disclose your personal information if required by relevant legal authorities or for the purposes of debt collection.
- (f) Your personal information will be controlled primarily by Avis Europe plc, whose registered office is at Avis House, Park Road, Bracknell RG12 2EW, United Kingdom.

Miscellaneous

- 10 You agree that the entry into these Terms and Conditions, and all communications relating to Avis Preferred Rental Agreements (including reservation confirmations), by way of electronic communication (including email and telephone) will comply with all written evidence rules (to the extent they are applicable). Avis will be entitled to rely on its electronic records to prove the contents of the agreements you will enter into with Avis and Avis Licensees, even if this requires deviation from any applicable written evidence rules.
- 11 Avis shall have the right to vary these Terms and Conditions from time to time on notice to you by way of notification on the Avis website at www.avis.be or www.avis.lu. The latest version of these Terms and Conditions will be made available on the Avis website at www.avis.be or www.avis.lu. If Avis varies these Terms and Conditions in such a way as to significantly vary your benefits or obligations, Avis will notify you of such changes by email to the address specified in the Membership Form or subsequently notified to Avis. Unless you give Avis written notice to the contrary within 30 days of notice from Avis, you will be deemed to have accepted such variation.
- 12 Avis and you shall each have the right at its and your discretion to terminate your membership of Avis Preferred at any time upon notice to the other party. In the event of your material breach of any of these Terms and Conditions and/or any Avis Preferred Rental Agreement, Avis may immediately terminate your membership of Avis Preferred without notice.