## COMPLIMENTARY UPGRADE

All American Express® Cardmembers are eligible for a complimentary upgrade with Avis.



## **Terms & Conditions**

- Validity period: This coupon is valid until 31st December, 2019. Rental must not extend beyond the expiry date of this coupon.
- · Validity Area: At all participating Avis Worldwide locations.
- The complimentary upgrade only applies if you book using this website www.avisworld.com/amex and you pay using your American Express card at the point of booking or collection of the vehicle.
- Entitlement: This coupon entitles the bearer to a one-time upgrade to a car one group higher than the group reserved. The upgrade offer is applicable to any car rental length. Upgrade groups can vary at each location.
- Conditions of Use: An advance reservation is required. Upgrades are subject to availability
  at time of rental. Offer is only valid for an American Express Cardmember. Your American
  Express Card and coupon must be shown at time of rental; only one coupon per
  rental permitted.
- May not be available during certain periods in certain countries. If reservation is for a car
  with manual transmission upgrade will be to a manual vehicle; if reservation is for a car with
  automatic transmission, upgrade will be to an automatic vehicle. Taxes, local government
  surcharges and optional items, such as insurances, additional driver fee and fuel service, are
  extra. This coupon is not transferable and not refundable. Renter must meet Avis age, driver
  and credit requirements.
- Applicable Car groups: US/Canada = C to D; D to E; E to G. AUS/NZ = A to B; B to C; C to D; D to E; E to P. Rest of the World: A to B; B to C; C to D; D to E; E to F.

## Information for Avis internal use:

Rental Sales Agreement instructions Automated and manual locations

- Assign vehicle one group higher than group reserved
- Coupon Number UEPA021
- Charge for vehicle group reserved
- Complete rental details on certificate
- Attach certificate to copy 1 of RA and submit to country HQ

## Country HQ handling instructions:

Submit certificate to Country Marketing Department. Renting country must absorb the cost of this promotion. Chargebacks are not permitted. Complete this information at car return.

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Rental agreement no. \_\_\_\_\_

Date \_



