



CHRISTMAS AND NEW YEAR CAR RENTAL

Dear Customer,

As we approach the festive season, I would like to advise you of our Christmas and New Year operating hours.

The Christmas and New Year period is a time of extremely high demand across the entire UK transport network, and here at Avis Budget UK Ltd, we are no different.

To help you manage your rentals and rental charges, I have included below our Christmas delivery and return procedures, and Christmas opening times.

Rental Returns

For vehicles requiring collection from site or home, the following will apply:

Christmas Off-Hires

Please let us know by 16:00 on Monday, 20th December if you have rentals that need off-hiring before Christmas. Any off hires requested after this point, will remain on rent until 10:00 on Wednesday 29th December and will incur rental charges for the additional days.

We will only collect vehicles up to 12:00 on Tuesday, 21st December.

I therefore advise customers to keep the vehicles safe and not to drive them after the rental period has ended. The earliest delivery time for new hires is 10:00 on Wednesday 29th December.

New Year Off-Hires

Please let us know by 12:00 on Wednesday, 29th December if you have rentals that need off-hiring before the New Year. Any off hires requested after this point will remain on rent until 10:00 on Tuesday, 4th January (5th January in Scotland), and will incur rental charges for the additional days.

We will only collect vehicles up to 13:00 on Thursday 30th December.

The earliest time for delivery of new hires is 10:00 on Tuesday, 4th January (5th January in Scotland).

Thank you for your co-operation and your continued faith in the Avis and Budget brands through 2021.

I wish you a pleasant festive season and a successful New Year.

Yours sincerely,

Claire Lane
Head of Sales, UK



Festive Season Rental & Collections

Please share this information with colleagues who are likely to be renting around the Christmas and New Year period.

If you have any questions in relation to these arrangements, please contact your Account Manager or our UK Corporate Team on **0344 544 7000 (option 3)** or via email at **ukcorporateteam@abg.com**.

Opening Hours - UK Corporate Team

Thursday 23rd	08.00 - 18.00
Friday 24th	08.00 - 16.00
Saturday 25th	Closed
Sunday 26th	Closed
Monday 27th	Closed
Tuesday 28th	Closed
Wednesday 29th	08.00 - 18.00
Thursday 30th	08.00 - 18.00
Friday 31st	08.00 - 16.00
Saturday 1st	Closed
Sunday 2nd	Closed
Monday 3rd	Closed