

# Christmas and New Year Rental Operating Hours

Dear Customer,

For the Christmas period, we wanted to inform you of our opening hours and booking schedule during this time. Please take note of the details below to ensure your vehicle hires operate smoothly over the Holiday season.

Our standard operating hours apply until Friday, 22nd December at 18.00, after which the following schedule will be in place.

## Opening Hours – UK Corporate Team

Friday 22nd December	0800-1800
Saturday 23rd December	Closed
Sunday 24th December	Closed
Monday 25th December	Closed
Tuesday 26th December	Closed
Wednesday 27th December	0800-1800
Thursday 28th December	0800-1800
Friday 29th December	0800-1800
Saturday 30th December	Closed
Sunday 31st December	Closed
Monday 1st January	Closed
Tuesday 2nd January	0800-1800

## VEHICLES ON RENT

If you have vehicles on rent during this period, any amendments, extensions, or terminations need to be passed to our UK Corporate team before Thursday 21st December at 12:00.

## TERMINATING / OFF-HIRING VEHICLES

Should you have any rentals which need collecting before Christmas, please notify us by Thursday 21st December at 12:00. Any off-hires for collection requested after this point will remain on rent until Wednesday 27th December at 11:00. Please note we will only collect vehicles up to 12:00 on Wednesday 27th December.

Alternatively, if you wish to return a vehicle to branch, this can be done no later than Thursday 21st December at 12.00 at which point the rental will off hire and charges will end.

## NEW RESERVATIONS

The earliest time for delivery of new hires is Wednesday 27th December at 10:00.

## New Year Off Hires

Should you have rentals which need off-hiring to be collected or returned to branch before the New Year, please notify us by Friday 29th December at 12:00. Any off-hires requested after this point will remain on rent until Tuesday 2nd January at 11:00 (4th in Scotland) and will incur rental charges for the additional days. Please note we will only collect vehicles up to 12:00 on Friday 29th December.

The earliest time for delivery of new hires is Tuesday 2nd January at 10:00



Thank you for your co-operation and your continued faith in the Avis and Budget brands through 2023.

Yours sincerely,

Claire Lane Head of Sales UK