



# **Booking Avis through Galileo**

Avis is an Inside Availability Participant

## Direct Sell - Without a flight segment

To sell a Corporate Discount or Contract rate

#### ØCCRZINN1CDG12APR-14APRECMN/ARR-Ø9ØØ/DT-Ø9ØØ/CD-X1234567

To sell a specific rate use the appropriate rate code e.g. Avis Founders' Club

#### ØCCRZINN1LHR16MAR-19MARIDMR/ARR-Ø9ØØ/DT-Ø9ØØ/RC-SDI

## Direct Sell – After a flight segment

The computer will read pick-up airport, date and time of arrival from the flight segment specified, in this example segment 1. The system assumes the airport, date, arrival and drop times from the previous and following flight segments.

#### /1+ØCCRZICCMN/CD-X1234567

To sell a specific rate use the appropriate rate code e.g. Avis Founders' Club

### /1+ØCCRZICDMN/RC-SDI

## Low-High Availability - without air segment

With inclusive rates specified Using a corporate discount no. Using a Wizard number

CAL10JUN-12JUNMAD/ARR-1700/DT-1700/ZI/L CAL10JUN-12JUNMAD/ARR-1200/DT-1200/CD-ZIX1234567

CAL21SEP-020CTLHR/ARR-1000/DT-1000/ID-ZI1234567

## Low-High Availability – with air segment

Low to high rates e.g. with air segment 1

/1+CAL/ZI/DT-1200

## Low-High Availability - Rules check

To obtain rules use the appropriate line number e.g. 2 Return to Car Availability Display

CAL\*R

To display rules from a CAL reservation (car segment shown is S1)

CAVS<sub>1</sub>

CAVA2

## **Book from Rate Display**

## General information

General index

To display car types by location e.g. for Frankfurt To display information using certain keywords

To display CDW information at location level e.g. for Frankfurt

CADZI

CADZIFRA/CARS

CADZI/INS

CADZIFRA/CDW

### Downtown locations

For information on Downtown locations e.g. in London For additional locations e.g for Madrid

CAILON/ZI CADZIMAD/ADD

Once a location has been selected, to reserve use the direct sell entry followed by the Pick up /PUP-LONC01 and Drop off /DO-LONC01

## Optional sell entries

/CD- Corporate discount number
/ID- Avis 'Wizard' number
/PUP- Pick up point location code
/DO- Drop off location code

/RC- Rate code

/SQ- Special equipment

/FT- Frequent traveller number

/BS- Booking source IATA, AAN or TIDS number

/G- Payment guarantee field

/SI- Supplementary information only

/CD-1234567

/ID-1234567 /PUP-LONCØ1

/DO-LONCØ1

/RC-SDI /SO-PHN

/FT-BA12345678

/BS-91200000

/G-VI1235678912345EXP Ø4Ø2

/SI-(up to 25 characters maximum)

#### Car modification

To modify a car segment (CAM), segment number (e.g. 2), optional field change (enter O). This example is to add supplementary information (SI)

CAM20/SI-REQ RED CAR

Other modification codes are:

Date
Car type
Optional fields

Express Preferred
Avis Worldwide discount number
Special equipment

Frequent traveller number

Arrival time Return time

Supplementary information

D T O /ID-

/ID-/CD-/SQ-/FT-/ARR-/DT-/SI-



## **ACRISS vehicle classification**

Vehicles are classified by a four letter code to describe their size/class, vehicle type, transmission type and whether the vehicle has air-conditioning or not.

| Class                                     |  | Туре   |  | Tra | Transmission        |    | Air-Conditioning |  |  |
|---|--|--|--|-----|---------------------|----|------------------|--|--|
| M<br>E<br>C<br>I<br>S<br>F<br>P<br>L<br>X | Mini<br>Economy<br>Compact<br>Intermediate<br>Standard<br>Fullsize<br>Premium<br>Luxury<br>Special | C<br>B<br>D<br>W<br>V<br>L<br>S<br>T<br>F<br>P<br>X<br>K | 2/4 door car 2 door car 4 door car Wagon (estate) Van (passenger) Limousine Sports Convertible 4-wheel drive Pick-up Special Van (cargo) | AM  | Automatic<br>Manual | RN | Yes<br>No        |  |  |

## Some examples

| Class |              | Example                   | People | Luggage | Doors    |            |
|-------|--------------|---------------------------|--------|---------|----------|------------|
| E     | Economy      | Opel Corsa 1.2<br>ECMN    |        | iiii    | ••       | 3          |
| C     | Compact      | Opel Astra 1.4<br>CDMR    | 0 0    | *****   |          | <b>□</b> 5 |
| I     | Intermediate | Renault Laguna 1.8 IDMR   | 000    | *****   |          | <u> </u>   |
| S     | Standard     | Audi Avant 2.0<br>SWMR    |        | *****   | •••      | <b>□</b> 5 |
| F     | Fullsize     | Renault Espace 2.2 FVMR   |        | ******  |          | <b>□</b> 5 |
| P     | Premium      | Opel Omega Elite 3.0 PDMN |        | iiiii   |          | <b>→</b> 4 |
| L     | Luxury       | Mercedes CLK230 Co        | onv    | iiii    | <b>.</b> | <u> </u>   |

# Some facts you might not have known about Avis

- · Avis has seamless connectivity with Galileo for on-line, real-time reservations
- · Avis has been the market leader in Europe since 1973
- Market leader in Europe, Africa, Middle East and Asia
- · Avis is the second largest general use car rental business in the world
- Avis has approximately 5,000 locations worldwide
- Approximately 25 million rentals per year worldwide, that's 4 rentals every 5 seconds
- · Locations in over 170 countries worldwide
- Avis has over 70 travel related partners worldwide
- On average Avis has approximately 300,000 vehicles on our worldwide fleet
- · Nearly new vehicles, on average we keep our vehicles for just over 6 months
- At European airports 1 in 4 customers choose to rent with Avis
- Our European business customers include 75% of the top 500 companies

# Quick reference to some Avis and car rental 'jargon'

AAN Avis Assigned Number - for non-ABTA agents

ACRISS Association of Car Rental Industry Systems Standards (for European Car Rental

Companies)

ALI Additional Liability Insurance (USA only) - Motor liability cover up to US\$ 1 million for third

parties, including passengers

AWD Avis Worldwide Discount number - an Avis code which provides a customer or group of

customers access to Avis special rates

CDW Collision Damage Waiver - Covers accidental damage to the vehicle

Express Preferred Avis' speed of service programme

FlyDrive Airline and Car rental package, programme or product

FTN Frequent Traveller Number - reference number or code for Frequent Traveller Programme

FTP Frequent Traveller Programme

GDS Global Distribution Systems - Global reservations systems for the travel industry

e.g. Galileo

PAI Personal Accident Insurance - Covers death or injury to driver and passengers while with

the vehicle

T&M Time and Mileage - relating to a car rental, duration and mileage covered

TMI Time, Mileage and Insurances

TID Travel Industry Designator - alternative to an IATA number

TP Theft Protection (Europe & Africa only) - Covers loss or damage to the vehicle caused by

heft

VIPCO VIP Company - relates to Company or Business account or special rate

VLF Vehicle License Fee - Local Government tax applicable

in some countries as a rental registration fee

