Some facts you might not have known about Avis

• Avis has seamless connectivity with Galileo for on-line, real-time reservations
• Avis has been the market leader in Europe since 1973
• Market leader in Europe, Africa, Middle East and Asia
• Avis is the second largest general use car rental business in the world
• Avis has approximately 5,000 locations worldwide
• Approximately 25 million rentals per year worldwide, that's 4 rentals every 5 seconds
• Locations in over 170 countries worldwide
• Avis has over 70 travel related partners worldwide
• On average Avis has approximately 300,000 vehicles on our worldwide fleet
• Nearly new vehicles, on average we keep our vehicles for just over 6 months
• At European airports 1 in 4 customers choose to rent with Avis
• Our European business customers include 75% of the top 500 companies

Quick reference to some Avis and car rental 'jargon'

AAN	Avis Assigned Number - *for non-ABTA agents*
ACRISS	Association of Car Rental Industry Systems Standards *(for European Car Rental Companies)*
ALI	Additional Liability Insurance *(USA only) - Motor liability cover up to US$ 1 million for third parties, including passengers*
AWD	Avis Worldwide Discount number - *an Avis code which provides a customer or group of customers access to Avis special rates*
CDW	Collision Damage Waiver - *Covers accidental damage to the vehicle*
Express Preferred	Avis' speed of service programme
FlyDrive	Airline and Car rental package, programme or product
FTN	Frequent Traveller Number - *reference number or code for Frequent Traveller Programme*
FTP	Frequent Traveller Programme
GDS	Global Distribution Systems - *Global reservations systems for the travel industry e.g. Galileo*
PAI	Personal Accident Insurance - *Covers death or injury to driver and passengers while with the vehicle*
T&M	Time and Mileage - *relating to a car rental, duration and mileage covered*
TMI	Time, Mileage and Insurances
TID	Travel Industry Designator - *alternative to an IATA number*
TP	Theft Protection *(Europe & Africa only) - Covers loss or damage to the vehicle caused by theft*
VIPCO	VIP Company - *relates to Company or Business account or special rate*
VLF	Vehicle License Fee - *Local Government tax applicable in some countries as a rental registration fee*

AVIS
We try harder.

AVIS

GALILEO™

Booking Avis through Galileo

Opel Astra

Avis recommends Opel and Vauxhall cars

At Avis all our customers get special care.

AVIS
We try harder.

AVIS

Booking Avis through Galileo

Avis is an Inside Availability Participant.

Direct Sell - Without a flight segment

To sell a Corporate Discount or Contract rate

`ØCCRZINN1CDG12APR-14APRECMN/ARR-Ø9ØØ/DT-Ø9ØØ/CD-X1234567`

To sell a specific rate use the appropriate rate code e.g. Avis Founders' Club

`ØCCRZINN1LHR16MAR-19MARIDMR/ARR-Ø9ØØ/DT-Ø9ØØ/RC-SDI`

Direct Sell - After a flight segment

The computer will read pick-up airport, date and time of arrival from the flight segment specified, in this example segment 1. The system assumes the airport, date, arrival and drop times from the previous and following flight segments.

`/1+ØCCRZICCMN/CD-X1234567`

To sell a specific rate use the appropriate rate code e.g. Avis Founders' Club

`/1+ØCCRZICDMN/RC-SDI`

Low-High Availability - without air segment

With inclusive rates specified	`CAL10JUN-12JUNMAD/ARR-1700/DT-1700/ZI/L`
Using a corporate discount no.	`CAL10JUN-12JUNMAD/ARR-1200/DT-1200/CD-ZIX1234567`
Using a Wizard number	`CAL21SEP-02OCTLHR/ARR-1000/DT-1000/ID-ZI1234567`

Low-High Availability - with air segment

Low to high rates e.g. with air segment 1	`/1+CAL/ZI/DT-12ØØ`

Low-High Availability - Rules check

To obtain rules use the appropriate line number e.g. 2	`CAVA2`
Return to Car Availability Display	`CAL*R`
To display rules from a CAL reservation (car segment shown is S1)	`CAVS1`

Book from Rate Display

Sell one car from column 1, row 1	`N1A1`

General information

General index	**CADZI**
To display car types by location e.g. for Frankfurt	**CADZIFRA/CARS**
To display information using certain keywords	**CADZI/INS**
To display CDW information at location level e.g. for Frankfurt	**CADZIFRA/CDW**

Downtown locations

For information on Downtown locations e.g. in London	**CAILON/ZI**
For additional locations e.g for Madrid	**CADZIMAD/ADD**

Once a location has been selected, to reserve use the direct sell entry followed by the Pick up `/PUP-LONCØ1` and Drop off `/DO-LONCØ1`

Optional sell entries

`/CD-`	Corporate discount number	`/CD-1234567`
`/ID-`	Avis 'Wizard' number	`/ID-1234567`
`/PUP-`	Pick up point location code	`/PUP-LONCØ1`
`/DO-`	Drop off location code	`/DO-LONCØ1`
`/RC-`	Rate code	`/RC-SDI`
`/SQ-`	Special equipment	`/SQ-PHN`
`/FT-`	Frequent traveller number	`/FT-BA12345678`
`/BS-`	Booking source IATA, AAN or TIDS number	`/BS-912ØØØØØ`
`/G-`	Payment guarantee field	`/G-VI1235678912345EXP Ø4Ø2`
`/SI-`	Supplementary information only	`/SI-` *(up to 25 characters maximum)*

Car modification

To modify a car segment (CAM), segment number (e.g. 2), optional field change (enter O). This example is to add supplementary information (SI)

`CAM2O/SI-REQ RED CAR`

Other modification codes are:

Date	`D`
Car type	`T`
Optional fields	`O`
Express Preferred	
Avis Worldwide discount number	`/ID-`
Special equipment	`/CD-`
Frequent traveller number	`/SQ-`
Arrival time	`/FT-`
Return time	`/ARR-`
Supplementary information	`/DT-`
	`/SI-`

Booking the right Avis vehicle

ACRISS vehicle classification

Vehicles are classified by a four letter code to describe their size/**class**, vehicle **type**, **transmission** type and whether the vehicle has **air-conditioning** or not.

Class		Type		Transmission		Air-Conditioning	
M	Mini	**C**	2/4 door car	**A**	Automatic	**R**	Yes
E	Economy	**B**	2 door car	**M**	Manual	**N**	No
C	Compact	**D**	4 door car				
I	Intermediate	**W**	Wagon (estate)				
S	Standard	**V**	Van (passenger)				
F	Fullsize	**L**	Limousine				
P	Premium	**S**	Sports				
L	Luxury	**T**	Convertible				
X	Special	**F**	4-wheel drive				
		P	Pick-up				
		X	Special				
		K	Van (cargo)				

Some examples

Class		Example	People	Luggage	Doors
E	Economy	Opel Corsa 1.2 **ECMN**			3
C	Compact	Opel Astra 1.4 **CDMR**			5
I	Intermediate	Renault Laguna 1.8 **IDMR**			4
S	Standard	Audi Avant 2.0 **SWMR**			5
F	Fullsize	Renault Espace 2.2 **FVMR**			5
P	Premium	Opel Omega Elite 3.0 **PDMN**			4
L	Luxury	Mercedes CLK230 Conv **LTAR**			2