

AVIS[®]



Here, there
and everywhere.



16th Edition

Driving Guide in the U.S. and Canada.



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IMPORTANT PHONE NUMBERS

FOR EMERGENCY ROADSIDE ASSISTANCE

If you need emergency roadside assistance from anywhere in the United States and Canada, call the Avis 24-hour hot line number toll free: **1-800-354-2847**.

For reservation information or to extend your rental, call toll free:

In the United States: **1-800-331-1212**

In Canada: **1-800-879-2847**

For the hearing impaired, TDD/TYY Phone: **1-800-331-2323**



With nearly 5,100 locations worldwide, we're always just around the corner offering you premium services and state-of-the-art products. Avis tries harder to give business and leisure travelers an exceptional rental experience.



Make your trip truly



memorable with *Avis.*

AVIS FLEET IN THE U.S. AND CANADA

The Avis Fleet

In the Avis Fleet, you'll find reliable, high-quality vehicles for any trip—whether you're looking for a minivan, a convertible or a luxury car. We've got the right vehicle for your next trip.

The Avis rental experience starts with dependability. Avis rental cars undergo an extensive quality control check that includes everything from the tread depth of the tires to locks, lights and fluid levels. It's another way we try harder to ensure that each car is professionally maintained and ready to provide miles and miles of dependable service on the road.

You'll also find all of the amenities you need to enjoy the ride. You'll appreciate our standard driving comforts, such as:

- Air conditioning
- Radio/CD-players
- Power steering
- Power brakes
- Dual airbags
- Automatic transmissions

Many Avis cars are also equipped with:

- Power windows and door locks
- Automatic Braking System (ABS)
- Cruise control
- Daytime running lights

Plus, you can enjoy extra special services including child safety seats, GPS navigation and electronic toll payment. And our toll free Roadside Assistance service is just a phone call away, for help whenever you need it: **1-800-354-2847**

Definition of Car Specifications

The **Avis Fleet Guide** is a guide to the types of cars generally available. Car specifications are those supplied by the manufacturer or obtained from automotive news publications. They are given as a general guide only and are subject to change. Trunk capacity is only an estimate of the number of pieces of luggage that will fit into a vehicle.

Not all sport utility vehicles are equipped with four-wheel drive. If you would like a vehicle with four-wheel drive, please inquire about it at the time of .



Recommended
Passenger Capacity



Recommended
Luggage Capacity

Group A: Economy Chevrolet Aveo or similar



4



1-2

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission



SmartWay Certified
28 mpg or more

Group B: Compact Chevrolet Cobalt or similar



4-5



2-3

- air conditioning
- AM/FM stereo w/CD player
- automatic transmission



SmartWay Certified
28 mpg or more

Group C: Intermediate
Pontiac G6 or similar



5



2-3



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



SmartWay Certified
28 mpg or more

Group D: Standard
Ford Fusion or similar



5



3-4



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



SmartWay Certified
28 mpg or more

Group E: Full-Size
Chevrolet Impala or similar



4-5



3-4



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



SmartWay Certified
28 mpg or more

Group G: Premium
Buick Lucerne or similar



5



3-4



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group H: Luxury
Cadillac DTS or similar

 5  3-4




- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group F: Intermediate SUV
Chevrolet Equinox or similar

 4-5  3-4



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

 *SmartWay Certified
28 mpg or more*

Group W: Standard SUV
Ford Edge or similar

 5  3-4



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group S: Standard Elite SUV
Chevrolet Traverse or similar

 5-6  4-5



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group Z: Full-Size SUV

GMC Yukon or similar



6-7



3-4



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group L: Premium SUV

Chevrolet Suburban or similar



7-8



4-5



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group V: Minivan

Dodge Grand Caravan or similar



7



4-5



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group P: Passenger Van

Chevrolet Express Van or similar



12



6-7



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Group K: Convertible

Chrysler Sebring Convertible



4



2-3



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



SmartWay Certified
28 mpg or more

Cool Cars

Chevrolet Camaro



4



1-2



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Cool Cars

Hummer



4-6



4-5



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control

Cool Cars

Toyota Prius



4



1-2



- air conditioning
- AM/FM stereo w/CD player
- automatic transmission
- cruise control



SmartWay Certified
28 mpg or more

AVIS OPTIONAL PROTECTION

Loss Damage Waiver (LDW)

The Loss Damage Waiver (LDW) is an optional protection that frees you from any financial responsibility (except for the amount shown as “Responsibility” on the front of your Rental Agreement) for all loss of, or damage to, your Avis car due to collision, theft, vandalism, or any other cause, as long as you are in compliance with the terms of your Avis Rental Agreement. LDW IS NOT INSURANCE. If you do not accept LDW, you are responsible for all loss of or damage to the rental car due to theft, collision, vandalism or any cause other than those specified on your Rental Agreement.

If local law, where your Rental Agreement is signed, provides LDW terms that are different than those stated in your Rental Agreement, local law would apply.

To obtain LDW, you must initial the acceptance box labeled “Loss Damage Waiver” on your Avis Rental Agreement and pay the per-day charge for LDW as shown on your Rental Agreement. For exclusions and further information, refer to your Rental Agreement jacket or ask for a brochure at the rental counter. This protection is already included in the Avis retail rates.

Emergency Sickness Protection (ESP)

ESP provides international renters possessing a non-U.S. passport with coverages for certain medical expenses resulting from covered sickness occurring during the rental period. Additionally, it covers other members of the renter’s traveling party who also have non-U.S. passports. When ESP is purchased in combination with PAE, international renters who might otherwise have no medical coverage available to them while in the U.S. are protected against medical expenses that result either from accident or sickness.



Additional Liability Insurance (ALI)

In some U.S. states, liability coverage can be secondary to any other insurance you may have or can be as low as US \$20,000. The purchase of Additional Liability Insurance (ALI) offers renters in the United States US \$2,000,000 (\$1,000,000 in certain jurisdictions) in primary coverage.

Available at participating U.S. locations, ALI is a special optional service offered by Avis when you rent an Avis car. It is an "EXCESS AUTOMOBILE LIABILITY INSURANCE POLICY" that provides additional liability insurance within specified limits above the limits provided in the Avis Rental Agreement. ALI insures you and authorized operators, as defined in the Avis Rental Agreement, against claims made by third parties against you, the customer, for bodily injury/death and property damage caused by the use or operation of an Avis rental vehicle as permitted in the Avis Rental Agreement. ALI is made available to you as the customer when renting an Avis vehicle, if you elect to accept ALI for an additional daily charge as shown on the Avis Rental Agreement.

To obtain ALI, you must initial the acceptance box labeled "Additional Liability Insurance" on your Avis Rental Agreement and pay the per-day charge for ALI shown on your Rental Agreement. For exclusions and further information, refer to your Rental Agreement jacket or refer to the brochure available at the rental counter. This protection is already included in the Avis retail rates.



The purchase of optional protection is not required in order to rent an Avis car.

Personal Accident Insurance (PAI)

Personal Accident Insurance (PAI) (in Canada, PAI-Plus) is an optional insurance offered by Avis that is designed to give you more peace of mind on the road. It is made available to you, as the customer, when renting an Avis vehicle. You may purchase it for an additional charge as indicated on the Avis Rental Agreement.

In the U.S., PAI provides you with a specified amount of accidental death insurance and medical coverage for injuries due to an accident (in Canada, you are provided coverage for accidental bodily injury). Coverage applies for your entire rental. In addition, you are fully insured whether you are in or out of the rental vehicle if an accident should occur.

PAI also covers your passengers during the time they are riding or driving with you. For coverage to apply, they must be riding in the enclosed portion of the rental vehicle. It provides them with a specified amount of accidental death insurance and medical coverage (if applicable) for injuries sustained in an accident involving the rental vehicle.

To obtain PAI, you must initial the acceptance box labeled "Personal Accident Insurance" on your Avis Rental Agreement and pay the additional per-day charge for PAI shown on your Rental Agreement. For exclusions and further information, refer to your Rental Agreement jacket or refer to the brochure available at the rental counter.



Personal Effects Protection (PEP)

Avis also offers its customers insurance protection for their personal belongings while away from home. If you accept PEP, most types of your belongings will be insured.

PEP insures against risks of physical loss or damage to the insured property from external causes, except as excluded, during your rental.

The maximum benefit for each covered individual during the rental period in Canada is CA \$500, after a deductible of CA \$25 per covered claim. The maximum benefit for all individuals during the rental period in Canada is CA \$1,500 after application of all deductibles.

Coverage is provided for:

- A. The person signing the Rental Agreement (customer), and
- B. Members of the customer's immediate family traveling with the customer, and who are permanently residing in the same household as customer.

To obtain PEP, you must initial the acceptance box labeled "Personal Effects Protection" on your Avis Rental Agreement and pay the per-day charge for PEP shown on your Rental Agreement. For exclusions and further information, refer to your Rental Agreement jacket or refer to the brochure available at the rental counter.

Your rate or package may include one or more of these coverages, so please check with your local Avis office or travel agent.

THE AVIS RENTAL AND RETURN EXPERIENCE

Renting the Car

At the rental counter, be prepared to present the Avis representative with your documents and information such as your reservation/confirmation number, driver's license and IDP*, credit card**, pre-paid vouchers, passport and return airline ticket. The representative at the counter will give you instructions on where to find your vehicle.

Approved Drivers

Avis requires that each customer and additional driver meets the Avis minimum age requirement, presents a valid driver's license and an acceptable driving record, and presents an Avis-honored charge card or cash rental qualification at the time of rental.

Additional Drivers

With all the driving you'll be doing, it's a good idea to use our additional driver option, enabling you to share the driving. There is usually a nominal fee for this option; check with your travel agent or Avis for full details.



Returning the Car

When you're ready to return the vehicle, follow these simple steps for completing your rental:

- Follow the signs for Avis car return when entering the airport lot.
- Take the car to the designated car return area. Enter your mileage, whether you purchased fuel during your rental, and the fuel level on the front of your Rental Agreement.
- Give the Rental Agreement to the Avis representative. Any additional charges, such as sales tax, fuel service fee, additional driver charges, etc. will be charged on your credit card. You may also pay in cash.
 - Avis offers a receipt in the billing currency that your credit card company would typically bill you.
 - The exchange rate that Avis uses to calculate your bill is generally better than the rate your credit card company would typically use.
- The agent will then give you your copy of the return receipt. In the U.S., an Avis bus or other airport transportation will bring you to your designated airline terminal.

*IDP=International Driver's Permit. IDP is only required if you are holding a drivers license in non-roman alphabet. An IDP may only be used in conjunction with a valid license from the country of the renter's residence. You cannot rent a car with an IDP alone.

**You will be required to leave an approved credit card. If you prefer to leave a cash deposit, which may be substantial, please check in advance as requirements vary by location.



YOUR AVIS RENTAL AGREEMENT AND RAP

You will receive a copy of a rental agreement and/or a Roving Rapid Return receipt to review and sign (see example below). Please check the key areas highlighted below before signing for your car rental.

Labels on the left:

- Date and time car is rented
- Date/time car is scheduled to be returned
- Rental Agreement #
- Car group
- Mileage of car at time of rental
- Mileage of car at time of return
- Vehicle make/model
- Method of payment
- Name and address of renter
- Car group
- Car number
- Rental Agreement #
- Name
- Customer AWD #
- Date of check-out
- Date of check-in
- Total mileage
- Charges
- Total charges

Fields on the Rental Agreement (top):

- RENTED: 09/18/12
- RETURN: 12/18/12
- DATE IN: 12/18/12
- RA DOCUMENT: 459882073
- CAR# 4710000-GRP D
- MI OUT: 1442
- TOTAL MILES DRIVEN: 181
- PLATE# NJ Y140050
- FUEL OUT: 8/8
- VEHICLE MAKE/MODEL: FORD FOCUS S
- FUEL IN: 8/8
- METHOD OF PAYMENT: CASH
- PHONE: 800-870-8273
- DRIVERS LIC# DEKKC022539
- DATE OF BIRTH: 06/26/83
- NAME, ADDRESS: SMILE, BETTER MILLESE WASHINGTON 17 30140 BRADEN, DE

Fields on the Transaction Record (RAP) (bottom):

TRANSACTION RECORD

AGENCY NUMBER	CAR NUMBER	CAR GROUP																					
329610084	2001211	E																					
NAME	SMITH, JAMES																						
CUSTOMER AWD #	AG# 4888888																						
DATE OF CHECK-OUT	01 - 5/7																						
DATE OF CHECK-IN	OUT (CA 01PHARD/1413 MI = 100																						
TOTAL MILEAGE	IN (MI 01PHARD/1417 MI = 211																						
CHARGES	<table border="1"> <tr><td>MINIMUM CHARGE</td><td>=</td><td>43.00</td></tr> <tr><td>DISCOUNT 30.0</td><td>=</td><td>12.90</td></tr> <tr><td>ONE WAY FEE/MI</td><td>=</td><td>18.34</td></tr> <tr><td>FUEL SERVICE</td><td>=</td><td>18.82</td></tr> <tr><td>TAXABLE SUBTOT</td><td>=</td><td>44.52</td></tr> <tr><td>TAX 13.625%</td><td>=</td><td>6.06</td></tr> <tr><td>TOTAL CHARGES</td><td>=</td><td>50.70</td></tr> </table>		MINIMUM CHARGE	=	43.00	DISCOUNT 30.0	=	12.90	ONE WAY FEE/MI	=	18.34	FUEL SERVICE	=	18.82	TAXABLE SUBTOT	=	44.52	TAX 13.625%	=	6.06	TOTAL CHARGES	=	50.70
MINIMUM CHARGE	=	43.00																					
DISCOUNT 30.0	=	12.90																					
ONE WAY FEE/MI	=	18.34																					
FUEL SERVICE	=	18.82																					
TAXABLE SUBTOT	=	44.52																					
TAX 13.625%	=	6.06																					
TOTAL CHARGES	=	50.70																					
TOTAL CHARGES	WD- \$3.00/ DAY. FEE 1 BY RWL																						

NOTICES:

- NOTICE: THIS CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, OPTIONAL VEHICLE PROTECTION TO COVER YOUR FINANCIAL RESPONSIBILITY FOR DAMAGE OR LOSS TO YOUR RENTAL VEHICLE. THE PURCHASE OF OPTIONAL VEHICLE PROTECTION IS OPTIONAL AND MAY BE DECLINED. YOU ARE ADVISED TO CAREFULLY CONSIDER WHETHER TO PURCHASE THIS PROTECTION. YOU HAVE RENTAL VEHICLE COVERAGE PROVIDED BY YOUR AUTOMOBILE INSURANCE POLICY. BEFORE PURCHASING THIS PROTECTION, YOU SHOULD CAREFULLY REVIEW WHETHER YOUR CURRENT VEHICLE INSURANCE AFFORDS YOU COVERAGE FOR DAMAGE TO YOUR RENTAL VEHICLE AND THE AMOUNT OF DEDUCTIBLE. IF YOU PURCHASE THIS PROTECTION, YOU WILL BE RESPONSIBLE FOR THE AMOUNT OF DEDUCTIBLE.
- IF CAR IS RETURNED WITH LESS FUEL THAN WHEN RENTED, A SERVICE CHARGE APPLIES.
- MINIMUM CHARGE IS 1 DAY (24 HRS) PLUS MILEAGE AND FUEL SERVICES ADDL.

ID RETURN RECEIPT

110489131
Avis Rent A Car System, LLC.

AVISVILLE, NJ, 11530, US

PHONE: 516-222-3421
RATE: 20/D
RZN 1 0Y

2091
31935F
TIME: 30Y 1HR

04/0912 AT: AVISVILLE APO NY
04/1047 AT: AVISVILLE APO NY
04/1100 AT: AVISVILLE APO NY

*****OPTIONAL SERVICES*****

15.99/DAY ACCEPTED	20/D	21.67
3.00/DAY ACCEPTED	1 HR	21.67
1.95/DAY ACCEPTED	3 BY	64.98
8.95/DAY ACCEPTED	0 WK	454.86
	0 MO	.00
	20/D 181FR	
	DISCOUNT 0.00	
	FUEL SERVICE: .1265/MI	
		2.400/9AL
	LOW	55.94
	SUBTOTAL	272.57
	TAX 4.0000	+ 10.90
	PA1	+ 12.00
	PEP	+ 7.00
	RL1	+ 35.80
	TOTAL CHARGES	\$39.07
	AMOUNT DUE ON USR	\$39.07

NOTICES

NO ADDITIONAL OPERATORS ARE AUTHORIZED OR PERMITTED WITHOUT AAVIS' PRIOR WRITTEN APPROVAL. IN PLACE OF FORCE WITH THE TERMS AND CONDITIONS OF THE RENTAL AGREEMENT OR APPLICABLE STATE LAW.

FR = PERSONAL, ACCIDENT AND PERSONAL EFFECTS

IF I HAVE PRESENTED A CREDIT CARD FOR PAYMENT, ALL CHARGES, INCLUDING PARKING TICKET EXPENSES, MAY BE BILLED TO THE CARD, AND MY SIGNATURE BELOW WILL BE CONSIDERED TO HAVE BEEN MADE ON THE APPLICABLE CARD VOUCHER.

BY MY SIGNATURE, I ACKNOWLEDGE RECEIPT OF ALL NOTICES WHICH APPEAR ON THIS RENTAL DOCUMENT AND AGREE TO THE TERMS AND CONDITIONS ON THE SEPARATE RENTAL DOCUMENT JACKET PROVIDED TO ME.

I AGREE TO BE BILLED IN USD AND MY CHOICE IS FINAL.

X _____ RENTAL AGENT: 31549
RENTAL#096082073
RES#
RETURN AGENT: 12345

Address and telephone number of renting location

Rate Code which determines rate values

Number of prepaid days

Optional services available

Sales tax: Percentages vary by state and county or province

One-way service fee may apply

Further information will vary by rental location

Renter's agreement to be billed in his/her local currency

Renter's signature

Note: This is an example of a U.S. Avis Rental Agreement, which varies by state.

AVIS PREMIUM PRODUCTS AND SERVICES

Skip the line and go straight to your car.

You'll have a rental to remember with Avis Preferred Service. Enroll today to experience our fastest way to rent, with premium amenities including:

- Your preferences will be kept on file, so you can avoid the lines and paperwork and go right to your car.
- Your car will be in a convenient nearby parking space.

For more information, please visit **avis.at**

We'll be waiting for you.

Rapid Return is a faster, more convenient way for you to return your Avis rental. Instead of going to the counter and waiting in line to return your rental, an Avis representative will meet you right at your car. With our handheld computerized return system, your transaction record will be printed in seconds. Available at many locations worldwide.

One-way the right way.

Avis One-Way Service allows you to return the car to a different location than the pick-up point. In many areas in the U.S. and Canada the service is at an additional charge and in some areas there is no charge, so be sure to ask. When planning your trip, contact your travel agent or Avis reservation office to see whether a charge will apply.

One-way mileage is based on the direct distance between two locations (latitude and longitude). It does not take into consideration driving over and around mountains, lakes, etc.

Our little GPS is such a know-it-all.

With *where2*® GPS navigation you get point-to-point directions and so much more. It's programmed with all the travel features you need, including:

- 4.3 Touch Screen
- 3D Map
- Bluetooth/Hands-Free
- Text-to-Speech
- Text Languages
- Over 40 Spoken Languages
- U.S., Canada, Puerto Rico Coverage
- World Travel Clock
- Calculator
- U.S. Radio Station Listing
- Airline Phone Numbers
- Seat Belt Reminder
- Where Am I Feature

Bluetooth is a registered trademark of Bluetooth SIG, Inc.

Breeze through toll lanes.

Everyone wants to save time on the road, and no one likes to fumble with loose change or wait in long lines. With Avis e-Toll™, you can pay tolls electronically by driving through designated toll lanes and get where you need to go on time.

Avis e-Toll cannot be reserved in advance, but is already installed in many cars. Simply call your Avis location ahead of time to verify that e-Toll enabled vehicles are on hand. Avis e-Toll is optional and available for a low daily fee plus the cost of tolls.



These services are optional and may be subject to availability at select locations for an additional fee.

AVIS PREMIUM PRODUCTS AND SERVICES CONTINUED

Channel surf.

Bring along an Avis Blast for a rental experience to remember! Music, sports, news, talk, entertainment—over 170 XM Radio channels at your fingertips. So catch the game, listen to your favorite tunes or even learn a little something while you're on the road. Avis Blast is available for every car!*

Hassle-free and paper-free receipts.

You'll never have to hunt for your rental receipt again. Avis e-Receipt™ offers the convenience of paperless receipts, making it simple to keep track of your rentals. Electronic receipts are e-mailed to you within minutes of your return. You can print them at your convenience for easy record keeping and expense reporting. And best of all, you'll know where your Avis receipts are at all times.

A breath of fresh air.

Our fleet is 100% smoke-free! That will ensure that you always get a fresh, clean vehicle free of second-hand smoke. It's just one more way we try harder to enhance the comfort of your ride and give you a healthy, safe trip.**

*Avis Blast is optional and may be subject to availability at select locations for an additional fee.

**A cleaning fee of up to \$250 will be assessed for returned vehicles that smell of smoke. The 100% smoke-free fleet affects vehicles in the U.S. and Canada. Also includes licensee vehicles.



SPECIAL SERVICES AND EQUIPMENT

Emergency roadside assistance is always available to our customers. From flat tires to lost keys, we're here to help, 24/7. Call toll free: **1-800-354-2847**.

Ski racks are available upon request at Avis ski locations in the Northeastern and Western U.S. and Canada. The charge for this service is available at the time of reservation.

Child safety seats are available from Avis. The use of seat belts and child safety seats for infants and small children is required by law in the U.S. and Canada.

Buckle-up the kids and get on the road hassle-free. Choose from a wide range of safety seats for infants and toddlers. Child safety seats are available at most U.S. locations, and the Avis staff is professionally trained to install them. Avis was the first car rental company to adopt the LATCH system (Lower Anchors and Tethers for Children), which greatly reduces the risk of injury from improperly-installed seats.

Child safety seats are optional and available for an additional per-day or per-week fee.

Avis Access Services People with Disabilities features hand controls, spinner knobs and swivel seats. Oversized mirrors are available in many U.S. metropolitan areas with advanced reservations.

Avis's Roadside SafetyNet

You can depend on fast, reliable, emergency road hazard assistance for you and your family. It's added security so you don't have to worry about the road ahead.

Benefits include: key replacement, lockout service, flat tire assistance, tire replacement, jump start, towing, and fuel delivery*.

*Up to 3 gallons.

If you accept Roadside SafetyNet at the additional daily charge, all of the items listed here are included at no additional cost. Available at select locations.

Ask an Avis representative for details.

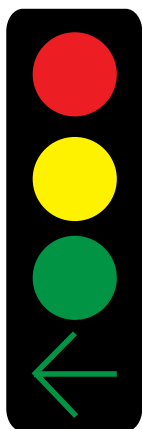
TRAVEL SAFETY TIPS

- Familiarize yourself with the car before leaving the lot:
 - Adjust your mirrors
 - Adjust your seat
 - Locate all the gauges, window controls, lights, wipers, air/heat controls, etc.
- Ask Avis for directions. You may obtain directions and/or a map from an Avis Rental Sales Agent, an Avis Preferred Service Representative or the Exit Gate Attendant.
- Obey all signs/speed limits.
- If your vehicle is bumped from behind, do not stop on the roadway or shoulder. Drive to the nearest public area and call for police assistance.
- If advised by another motorist of problems with your vehicle, do not stop until reaching a service station or well-populated area.
- Do not stop for flashing white lights. Lights on U.S. emergency vehicles are red or red and blue.
- Do not pick up hitchhikers under any circumstances.
- Driving Under the Influence (DUI) of alcohol or drugs is against the law and is considered a very serious offense in the U.S. and Canada. It is a violation of the Rental Agreement if you drive under the influence.

- Remember that wearing seat belts and using child safety seats for infants and small children is mandatory in all U.S. states and Canadian provinces.
- Cell phone use by the driver is prohibited in most major cities unless the driver is using a hands-free device.
- If your car is not operating properly, drive to a well-lit area before stopping. Call Avis emergency Roadside Assistance at: **1-800-354-2847**.
- If someone on the road indicates that they need assistance, do not stop. Instead, obtain a description and notify the authorities/police.
- If you are lost, and your vehicle is equipped with *where2*[®] GPS, please utilize this service. Otherwise, find a nearby gas station, police station or public place and ask for assistance.
- Keep all doors and windows locked at all times.
- Stow all valuables out of sight (e.g., in the glove compartment or trunk).
- Park only in a lighted area. Always check the interior and exterior of your vehicle before you enter.

For additional driving tips and important information on local driving rules, please refer to the Avis Cars Driving Information Guide in your Rental Agreement folder.

UNDERSTANDING ROAD SIGNS



Steady Red—Stop; do not go until the light is green.

Flashing Red—Stop; yield the right-of-way and go when it is safe.

Steady Yellow—Light changing to red; be ready to stop.

Flashing Yellow—Caution.

Steady Green—Go.

Green Arrow—Proceed in that direction.

In some states, you may make a *right turn* at a steady red light after coming to a *full stop* and yielding the right-of-way to oncoming traffic.



U.S. National Interstate Highway



U.S. Highway



Trans-Canada Highway



U.S. Highway Exit



Speed Limit Regulation



Yield Right-of-Way at Intersection



Stop at Intersection



One Way Traffic in Arrow's Direction



One Way Traffic
Do Not Enter



No Parking



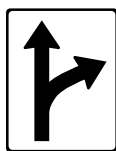
No Pedestrians



No Right Turns



No U-Turns



Turn Right or
Go Straight



Right Turn Only



Keep Right
of the Divider



Railroad Crossing



Divided
Highway Ends



Merging Traffic



Not a Thru Street



Indicates Lane
Ending; Merge



Sharp Right Turn



Traffic Signal
Ahead



Deer Crossing



Gas



Food



Hospital



Lodging

THANK YOU FOR CHOOSING AVIS



We look forward to serving you again soon at one of our many locations throughout the world

Visit us online at avis.at



Informational purposes only. Avis makes no warranty or representation that this information will be complete or accurate, and it is the renter's sole obligation to be in compliance with all laws and regulations.